MicroAge SACRAMENTO

Phase II - Consultation

After the proposal has been accepted, a Solution Agreement Meeting is held. The SAM is a structured, moderated roundtable meeting. It involves the core team members (client and Marketware) for the project. A structured SAM document is employed to lead the participants through the critical issues of the project and gain design resolution on details. The SAM results in a clearly articulated, written 'vision' of the solution, detailing exactly what information or deliverables will be collected during the engagement phase. That information can include:

- Machine Name
- MAC Address
- Protocols
- Operating System
- Physical Location
- Serial No./Asset No.
- Owner/User Name
- Installed Hardware Report
- Installed Software Report

Phase III - Engagement

In the engagement phase, Marketware engineers will install the GASP® auditing software and begin the actual gathering of the information specified in the SAM. Upon completion of the audit, the engineer will compile a detailed report, per node, of that information. The data from the software report is then reconciled with the clients existing software license data, and any discrepancies can be corrected and the client brought to compliance.

The following chart represents the product licensing information for all GASP® products. Software costs can be found in table A5, and the Marketware Software License Risk Management service can be found in section A12, Additional Services.

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Licensing	GASP 5 Suite	GASP Plus Suite	Upgrade from GASP 5 Suite	GASP Enterprist Suite	Upgrade from GASP Enterprise Suite	Upgrade from GASP Plus Suite
10-99	X	X	X	X	X	X
100-499	X	X	X	X	X	X
500-999	X	X	X	X	X	X
1000-4999	X	X	X	X	X	X
over 5000	X	X	X	X	X	X
Annual Maintenance & Support	**GASP 5 Suite**	**GASP Plus Suite**		**GASP Enterprise Suite**		
10-99	X	X		X		
100499	X	X		X		
500-999	X	X		X		
10004999	X	X		X		
over 5000	X	X		X		
Annual Maintenance & Support with Upgrade Insurance	**GASP 5 Suite**	**GASP Plus Suite**		**GASP Enterprise Suite**		
10-99	X	X		X		
100-499	X	X		X		
500-999	X	X		X		
10004999	X	X		X		
over 5000	X	X		X		
Marketware Software License Risk Management (GASP) Installation. Per Node	X					

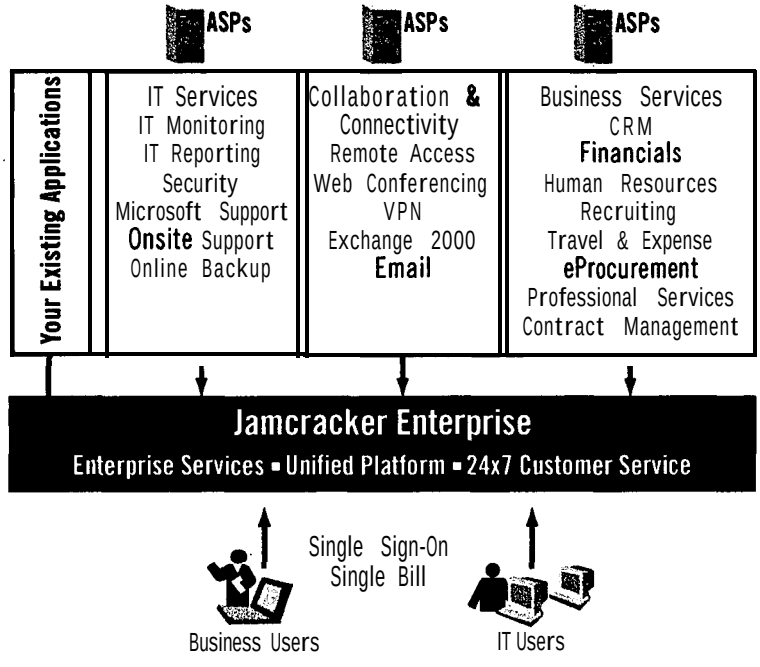
JAMCRACKER" ENTERPRISE

WHAT JAMCRACKER DOES

In the past, expanding your IT capabilities with new technology was a risky proposition that required large capital investments in hardware and software, a new operations infrastructure, and re-training of existing staff or recruiting for new skills.

Not any longer. Application service providers **(ASPs)** make it possible for organizations to add new capabilities quickly without the headaches of traditional IT sourcing. Yet even the ASP model has its share of challenges: How do you know if the ASP is the best in its class? How do the new services integrate with your existing systems-and with each other? Where do you go for support? How many passwords do you have to remember?

That's where Jamcracker Enterprise comes in. Jamcracker Enterprise delivers integrated Web-based services that help businesses more quickly, easily and affordably deploy new IT and business applications. We've reduced the risk associated with adopting new Web-based technologies by partnering with the best **ASPs** in the industry, integrating their breadth of services on our scalable platform, making these services available via a single sign-on, and wrapping it all up with 24x7 support.



With Jamcracker Enterprise, end-users can access a broad range of business and IT applications and services from best-of-breed ASPs—all with a single sign-on and a single point of support.

HOW JAMCRACKER HELPS YOU

ECONOMIES OF SKILL to help make sense out of current and emerging technologies and how they apply to your business. Small organizations requiring access to a broad base of skills can more easily build out their IT and business capabilities. And large organizations that want to deploy **next-**generation IT applications services at a minimal cost can facilitate a smooth transition to Web-based applications and services.

SPEED OF DEPLOYMENT by leveraging the Web to get applications and services up and running quickly while maintaining your existing environment.

A SINGLE POINT OF ACCOUNTABILITY for all co-sourced services, and greater influence over vendors should it be necessary to diagnose and resolve unforeseen problems,

LOWER UP-FRONT CAPITAL EXPENSES and improved buying power, giving customers more for each technology dollar by sharing costs across multiple organizations..

AN EVOLUTION PATH for small companies that need to quickly and affordably build and manage an enterprise infrastructure: for **high-**growth companies that need help keeping pace with changing business requirements; and for large organizations looking to evolve their existing IT infrastructure and adopt new net-based applications.

FLEXIBILITY to add users and services as needed at any time.

IMPROVED FOCUS by freeing IT organizations from maintaining baseline applications and supporting end users. Jamcracker allows you to focus on solving more challenging problems and delivering world-class technology solutions that are strategic to your business.

Jamcracker.

SOUNDS LIKE A JOB FOR JAMCRACKER"

www.jamcracker.com

WHAT YOU GET WITH JAMCRACKER ENTERPRISE

UNIFIED PLATFORM

Jamcracker Enterprise begins with a unified platform that is built upon a scalable Internet-based architecture, providing users with single sign-on access over the Web to a breadth of business and IT services. Furthermore, it enables you to add new services and deploy them to your organization rapidly.

Here's what the platform delivers:

- Integration: One URL, username, and password get users access to the breadth of applications, services, and support. Administrators can provision services to new employees with just a few mouse clicks, and you get a single bill for all your services regardless of individual vendor. What's more, our architecture supports integration with your legacy systems, enabling you to co-source your applications and capitalize on your existing investments.

- Security: Jamcracker supports industry-standard security technologies including 128-bit SSL, private key encryption, public key encryption, public key infrastructure, security policy servers, and multiple firewalls.

- Performance: Built with leading technologies from Oracle, Sun, BEA, and more, the Jamcracker platform delivers the exceptional performance you need for your enterprise.

- Scale: Jamcracker provides an industry-leading LDAP-based directory server for user management, including reporting and organization chart capability. This provides Jamcracker the ability to support your need to scale for growth.

WEB-BASED SERVICES

Jamcracker offers 24x7 access to an unmatched breadth and choice of enterprise services from a variety of leading vendors. Because we thoroughly test these services for functionality, performance, scalability, security, and support, you are assured of getting only best-of-breed services without expending time and energy evaluating the hundreds of available vendors.

Here's a sample of the applications and services we offer today:

- Business Services: CRM, enterprise financials, contract management, expense management, HR management, recruiting, professional services automation

- IT Services: Microsoft desktop support, IT marketplace, online backup, on-site support, security services

- Collaboration and Connectivity: Email, Exchange server, remote access, VPN, web conferencing

You choose the services that are right for your company, and we deploy them throughout your organization quickly and efficiently. After deployment, you and your users access these services with a single sign-on through a personalized workspace called Jamcracker Central."

DEPLOYMENT ANO 24x7 CUSTOMER SUPPORT

Jamcracker customer care starts the moment you sign up. Your account manager becomes the interface between your company and Jamcracker for deploying services, exchanging reports and information, discussing performance and the status of your account, and coordinating future plans.

After Jamcracker Enterprise is deployed in your organization, you receive the 24x7 service and support that is quickly becoming legendary in the industry. Your users and administrators can contact a Jamcracker support representative via phone, online chat, email, or Jamcracker Central to get answers, request services, report problems, and more.

After logging the request, the Jamcracker representative takes full ownership of the issue until it is resolved. We'll also provide a variety of reports to your administrators that analyze our ability to deliver on our commitments.

TAKE THE NEXT STEP

Jamcracker Enterprise is available today. Just call I-800-450-6054 or emailinfo@jamcracker.com.

Looking for a whole new way to work? Sounds like a job for Jamcracker."

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BUSINESS SERVICES

JAMCRACKER™ HUMAN RESOURCE MANAGEMENT SERVICE BY EMPLOYEASE

SOLUTION AT A GLANCE

Human **capital management and performance management is one of the top concerns of every company** in America. Yet, instead of focusing on **the** strategic issues involved in developing a **world-class** workforce, improving productivity, and increasing retention, employers currently spend **60-80%** of **their** HR effort on administration, according to the latest research.

To gain control over your administrative burden, you could turn to traditional HRMS solutions. While these solutions often improve administrative processes, **the** cost and complexity associated with installing, configuring, maintaining and upgrading **them** has placed **these** solutions out of financial and technical reach for many companies. **In addition, these in-house systems don't utilize the collaboration advantages offered by the Web, where you can connect to providers, employees, and managers.**

With the Jamcracker℠ Human Resource Management Service by Employease, you can quickly adopt a secure, Web-based human resource solution that gives you the HR management functionality you need — both today and tomorrow.

HOW IT WORKS

As a purely Web-based solution, the Jamcracker Human Resource Management Service can be rolled out to your organization quickly, without the need to purchase new hardware or install new software. **Once deployed,** your employees, managers, and administrators can be up and running immediately, with each role possessing unique capabilities:

- Employee Access enables you to put HR and benefits information into the hands of employees on a 24x7 basis, improving information accuracy, lowering call volumes, reducing printing costs, and decreasing administrative hassles.
- **Manager Access puts** managers in touch with critical information about their direct reports: compensation, work history, promotions, and so on.
- Employer Access is the main point of contact for your HR and benefits staff, enabling them to administer benefits, track and manage payroll, analyze compensation data, manage compliance with regulations, and more

WHAT YOU GET

Intuitive interfaces make it easy **for** your employees to tap into the robust capabilities of the system. Within days of **rollout,** they'll already start to see how they can streamline administrative processes and access better information.

Equally important to your organization are the data connections you can establish with other systems and entities such as payroll providers, insurance carriers, outsourcers, COBRA vendors and brokers. Imagine eliminating redundancies while improving data accuracy and lowering costs. With the Jamcracker Human Resource Management Service by Employease, you'll be able to participate in a connected world where employees, employers and service providers all communicate seamlessly.

WHY CHOOSE JAMCRACKER?

The Jamcracker Human Resource Management Service by Employease is only part of a larger solution known as Jamcracker Enterprise, which is made up of three central components:

- Enterprise services: A broad range of business and IT applications, including collaboration, connectivity, and application integration capabilities. These services are available either individually or as part of a package of solutions.
- Unified platform: Built with leading technologies, Jamcracker Enterprise delivers personalization, performance, security, and reliability. Our services are available from **anywhere** on the Internet through Jamcracker **Central™** with a single sign-on.
- 24x7 customer care: Experts with the operations know-how and focus to keep users up and running every day, around the clock. End-users contact the Jamcracker Service Center with all their support needs.

With Jamcracker Enterprise, you can add new capabilities as quickly as your business grows. Our goals? To provide economies of scale in IT infrastructure enjoyed only by the world's largest organizations. And to enable users to have unified access and support for the business capabilities they need anytime, anywhere.

TAKE THE **NEXT** STEP

The Jamcracker Human Resource Management Service by Employease and other services are available today. Just call l-800-450-6054 or email info@jamcracker.com.

Looking for a whole new way to work? Sounds like a job for **Jamcracker℠**.

BUSINESS SERVICES

JAMCRACKER"" HUMAN RESOURCE MANAGEMENT SERVICE BY EMPLOYEASE

jamcracker.

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19000 Homestead Rd.
Cupertino, CA 95014
800.450.6054
fax 408.725.4310
wwww.jamcracker.com
info@jamcracker.com

KEY FEATURES	HOW THEY HELP
Employer Access	◦ Centralized Database: Manage current and historical HR and benefit information across all divisions, locations, carriers ard benefit plans. ◦ Benefits Administration: Manage enrollment, eligibility and billing information for all types of benefit plans including flex credit plans. • Payroll Interface: Track and manage payroll information including earnings; federal, date and local tax: deduction and direct deposit infwmation. ◦ Compensation: Manage central data on job codes and descriptions and salary structures. ◦ Compliance: Manage compliance issues surrounding EEO and COBRA. ◦ Report Writer: Generate custom or standard reports on employee and benefits information to ensure timely and accurate compliance, decision making and forecasting. • There are different administrator roles for individuals, so ycu can provide different views for payroll administrators, staffing, administrators, benefits managers, ◦ As an optional service, employers can utilize the Recruitment module to post jobs, track applicants, and easily convert an applicant to an employee.
Employee Access	◦ Benefit Plan Enrollment: Review current coverage levels, compare plans and enroll online. ◦ Life Event Change Wizards Walk through the process of making benefit changes online. ◦ Personal Data Management: Update personal and dependent information including address, tax and emergency contacts. ◦ Employee Benefit Statements: Generate real-time benefit statements at the touch of a button. ◦ Online Paystubs: View current and previous payroll information such as earnings, taxes, benefit deductions, vacation and sick time information. ◦ Employee Directory: Search online directories with contact information and photos.
Manager Access	◦ Work Event Wizards: Perform daily activities such as place on leave, return from leave, terminate, retire, promote, demote, change compensation or change classification. ◦ Employee Information: Review current and historical work and compensation information for employees within the department. ◦ Compensation Analysis: View historical salary and position infwmation for each employee within the department. ◦ Event Log: Check current status for work event changes that they have initiated • Employee Notes: add notes to employee records
Employease Connect	• Link your organization with other systems and entities such as payroll providers, insurance carriers, outsourcers, COBRA vendors and brokers. • Eliminate redundant data entry, improves data accuracy and lowers overall administrative costs.
Security	◦ HIPAA compliance, secure socket layer (SSL) technology, digital certificates, and layers of firewalls create mutually authenticated, secure transactions.

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IT SERVICES

JAMCRACKER"" ONLINE BACKUP SERVICE BY CONNECTED

SOLUTION AT A GLANCE

How much of your data resides on a computer that isn t backed up regularly? Probably quite a bit. Multiply that by all the salespeople with laptop computers and telecommuters working from home, and your company is playing with fire. Without regular backup, these data are at risk from natural disasters, theft, and untold other catastrophes.

The **Jamcracker℠** Online Backup Service by Connected can help. It provides an easy-to-implement, Internet-based backup-and-retrieve solution that works for computers anywhere in the world, **24x7, 365** days a year. You can access the service at any time, from any location — off ice, home, and on the road.

The service automatically backs up your data from any PC at any frequency desired. When you need to access your data, you simply **login,** then point and click a few times. It's that easy.

HOW IT WORKS

The first time you access the service, through an easy-to-install client application and a connection to the Internet, the Jamcracker Online Backup Service performs a full backup on the files pre-selected by the user or administrator. The files reside on a central server that's protected by the most advanced security mechanisms,

Then, you can set the service to perform back-ups automatically or manually. And subsequent backups simply update the files that have changed. It takes only minutes, depending on the speed of your Internet connection.

When you need to access your backed-up files, simply launch the client application and find the files you need. With Connected's **iRoam** feature, you can also use any web browser, making it possible to access your files from, for example, a client's office or your home computer.

WHAT YOU GET

Here are the capabilities you get with the Jamcracker Online Backup Service:

BACKUP is the core technology that allows files from the PC to be saved on a remote server. It maintains a complete snapshot of the PC so that the PC can be rebuilt in the case of hard disk crash, loss, or theft.

iROAM lets you access all your files from any computer anywhere, using only a web browser and Internet connection.

HEAL allows users and IT personnel to quickly repair any PC software problem, such as damaged or corrupted configurations, applications, settings, and so on. Healing can be performed automatically by both users or by remote IT staff.

REMOTE ASSIST enables your in-house support personnel to take full control of any PC to diagnose and heal the computer.

AUDIT tracks all hardware and software on every PC in the company. This information can be used to generate reports or exported for use in asset management tools.

WHY CHOOSE JAMCRACKER?

The Jamcracker Online Backup Service is only part of a larger solution known as Jamcracker Enterprise, which is made up of three central components:

- Enterprise services: A broad range of business and IT applications, including collaboration, connectivity, and application integration capabilities. These services are available either individually or as part of a package of solutions.
- **Unified** platform: Built with leading technologies, Jamcracker Enterprise delivers personalization, performance, security, and. reliability. Our services are available from anywhere on the Internet through Jamcracker Central" with a single sign-on.
- 24x7 customer care: Experts with the operations know-how and focus to keep users up and running every day, around the clock. End users contact the Jamcracker Service Center with all their support needs.

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Looking for a whole new way to work? Sounds like a job for **Jamcracker℠**.

IT SERVICES

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ONLINE BACKUP SERVICE
BY CONNECTED

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info@jamcracker.com

CAPABILITIES	HOWITHELPS
DELTA BLOCK™	This file comparison technology backs up only the changed portions of each file rather than the whole file, effectively reducing the session on a dial-up line to seconds or minutes.
SEND ONCE"	This technology increases the speed of operation and reduces network load by storing only one single copy of riles (e.g., operating system, application and data files), that are common to multiple users.
POINT-IN-TIME HEAL"	Users and IT staff can 'restore their systems and configurations online to any point in the past, improving user productivity and reducing support center calls.
HANDS-FREE OPERATION"	Automatically snapshot your PC whenever you're connected to the Internet network, removing the burden of manual backups. Backups can run silently and in the background, while you're doing something else.
HANDS-FREE INSTALL"	Administrators can install large numbers of client agents without user intervention. Hands-Free Install works independently and together with software distribution tools fmm vendors such as Tivoli®, Computer Associates™, and Microsoft'.
24 x 7 SYSTEM AVAILABILITY	*You* can have access to your critical files no matter what time of day-without getting ywr werworked IT staff involved.

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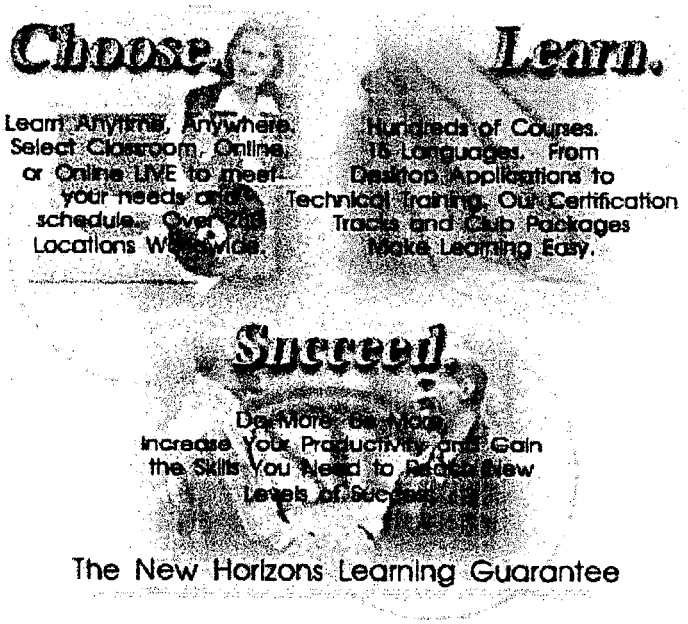
MAY 2001 – AUGUST 2001



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PC Introduction

Introduction to the PC
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

June 4 M SMF

Weekend 8:30 am - 4 pm

Aug 11s SMF

Super Intro to the PC
$XXX.XX
Prerequisite: Intro to the PC

Day 8:30 am - 4:00 pm

May 30-31 W-Th SMF
July 16-17 M-T SMF

Operating Systems

Beg. Windows 98
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 7 M SMF
May 22 T SMF
May 31 Th RDD
June 6 W SMF
June 21 Th SMF
July 6 F SMF
July 16 M SMF
July 31 T SMF
Aug 15 w SMF
Aug 30 Th SMF

Weekend 8:30 am - 4 pm

July 14 S SMF

Int. Windows 98
$XXX.XX
Prerequisite: Beg. Windows 98

Day 8:30 am - 4:00 pm

June 11 M SMF
June 19 T RDD
July 9 M SMF
Aug 13 M SMF

Weekend 8:30 am - 4 pm
May 19s SMF

Adv. Windows 98
$XXX.XX
Prerequisite: Int. Windows 98

Day 8:30 am - 4:00 pm

July 18 W RDD
Aug 24 F SMF

Weekend 8:30 am - 4 pm

June 9 S SMF

Beg. Windows 2000 Professional
$XXX.XX
prerequisite: None

Day 8:30 am - 4:00 pm

May 14 M SMF
May 29 T SMF
June 13 w SMF
June 13 W RDD
June 28 Th SMF
July 13F SMF
July 23 M SMF
Aug 7 T SMF
Aug 22 w SMF
Aug 22 W RDD

Weekend 8:30 am - 4 pm

July 7 S SMF

Int. Windows 2000 Professional
$XXX.XX

Day 8:30 am - 4:00 pm

June 4 M SMF
July 2 M SMF
Aug 6 M SMF
Aug 29 W RDD

Weekend 8:30 am - 4 pm

May 12s SMF

Adv. Windows 2000 Professional
$XXX.XX
Prerequisite: Int. Windows 2000

Day 8:30 am - 4:00 pm
Aug 17F SMF
Weekend 8:30 am - 4 pm

June 2 S SMF

Spreadsheets

Beg. Excel 97
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 8 T RDD
May 9 w SMF
May 17 Th SMF
May 25F SMF
June 5 T SMF
June 15F SMF
June 26 T SMF
July 3 T SMF

Desktop Applications

July 17 T R D D
July 26 Th SMF
Aug 8 W SMF
Aug 21 T S M F
Aug 31F SMF

Evening 6 am - 9 pm

July 11-12 W-Th S M F

Weekend 8:30 am - 4 pm

June 30 S SMF

Int. Excel 97

$XXX.XX
Prerequisite: Beg. Excel 97

Day 8:30 am - 4:00 pm

May 18 F SMF
May 22 T RDD
May 31 Th SMF
June 8 F SMF
June 19 T SMF
July 10 T SMF
July 20 F SMF
July 31 T R D D
Aug 2 Th SMF
Aug 22 w SMF

Evening 6:00 pm - 9:00 pm

Aug 8-9 W-Th SMF

Adv. Excel 97

$XXX.XX
Prerequisite: Int. Excel 97

Day 8:30 am - 4:00 pm

May 11 F SMF
June 5 T RDD
July 3 T SMF

Aug 14 T R D D

Evening 6:00 pm - 9:00 pm

Aug 27-28 M-T SMF

Beg. Excel 2000

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 7 M SMF
May 15 T SMF
May 23 W SMF
May 31 Th SMF
June 8 F SMF
June 11 M SMF
June 14 Th RDD
June 18 M SMF
June 22 F SMF
June 28 Th SMF
July 6 F SMF
July 17 T SMF
July 25 W SMF
Aug 2 Th SMF
Aug 10 F SMF
Aug 13 M SMF
Aug 20 M SMF
Aug 23 Th RDD
Aug 29 w SMF

Evening 6:00 pm - 9:00 pm

June 4-5 M-T SMF

Weekend 8:30 am - 4 pm

Aug 25 S SMF

Int. Excel 2000

$XXX.XX
Prerequisite: Beg Excel 2000

Day 8:30 am - 4:00 pm

May 10 Th SMF
May 16 W SMF
May 24 Th SMF
May 29 T SMF
June 4 M SMF
June 12T SMF
June 20 w SMF
June 27 W SMF
June 28 Th RDD
July 11 W SMF
July 19 Th SMF
July 30 M SMF
Aug 6 M SMF
Aug 14T SMF
Aug 23 Th SMF
Aug 28 T SMF

Evening 6:00 pm - 9:00 pm

July 25-26 W-Th SMF

Adv. Excel 2000

$XXX.XX
Prerequisite: Int. Excel 2000

Day 8:30 am - 4:00 pm

June 21 Th SMF
July 12 Th R D D
July 24 T SMF

Evening 6:00 pm - 9:00 pm

May 7-8 M-T SMF

Weekend 8:30 am - 4 pm

July 21s SMF

Beg. Quattro bro 9

$XXX.XX

Day 8:30 am - 4:00 pm

Aug 27 M SMF

Databases

Desktop Applications

Beg. Access 97

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 8-9 T-W SMF
May 21-22 M-T SMF
June 6-7 W-l-h SMF
June 18-19 M-T SMF
July 5-6 Th-F SMF
July 18-19 W-Th SMF
July 25-26 W-Th RDD
Aug 8-9 W-Th SMF
Aug 20-21 M-T SMF

Evening 8:00 pm - 9:00 pm

Aug 13-16 M-Th SMF

Int. Access 97

$XXX.XX
Prerequisite: Beg. Access 97

Day 8:30 am - 4:00 pm

May 9 W RDD
June 14 Th SMF
July 1 6 M SMF
Aug 15 W SMF

Weekend 8:30 am - 4 pm

May 19s SMF

Adv. Access 97

$XXX.XX
Prerequisite: Int Access 97

Day 8:30 am- 4:00 pm

June 26 T SMF
Aug 30 Th SMF

Beg. Access 2000

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 16-17 W-Th RDD
May 17-18 Th-F SMF
May 24-25 Th-F SMF
May 30-31 W-Th SMF
June 4-5 M-T SMF
June 13-14 W-Th SMF
June 25-26 M-T SMF
July 10-11 -T-W SMF
July 23-24 M-T SMF
July 30-31 M-T SMF
Aug 6-7 M-T SMF
Aug 16-17 Th-F SMF
Aug 27-28 M-T SMF

Evening 8:00 pm - 9:00 pm

June 25-28 M-Th SMF

Int. Access 2000

$XXX.XX
Prerequisite: Beg. Access 2000

Day 8:30 am - 4:00 pm

May 14 M SMF
May 30 W SMF
June 15 F SMF
July 3 T SMF
July 11 W RDD
Aug 1 W SMF
Aug 24 F SMF

Evening 8:00 pm - 9:00 pm

July 23-24 M-T SMF

Weekend 8:30 am - 4 pm

June 9 S SMF

Adv. Access 2000

$XXX.XX
Prerequisite: Int. Access 2000

Day 8:30 am - 4:00 pm

May 7 M SMF
July 2 M SMF

Evening 8:00 pm - 9:00 pm

Aug 22-23 W-Th SMF

Weekend 8:30 am - 4 pm

June 16 S SMF

Beg. Crystal Reports 7

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 21 M SMF
July 25 W SMF

Int. Crystal Reports 7

$XXX.XX
Prerequisite: Beg. Crystal Reports 7

Day 8:30 am - 4:00 pm

June 21 Th SMF

Beg. Crystal Reports 8

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

June 18 M SMF
Aug 21 T SMF

Int. Crystal Reports 8

$XXX.XX
Prerequisite: Beg. Crystal Reports 8

Desktop Applications

Day 8:30 am - 4:00 pm

July 20 F SMF

Graphics

Bee. Photoshop 5.5
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 7-8 M-T SMF
June 21-22 Th-F SMF

Evening 8:00 pm - 9:00 pm

May 21-24 M-Th SMF

Int. Photoshop 5.5
$XXX.XX
Prerequisite: Beg Photoshop 5.5

Day 8:30 am - 4:00 pm

June 4-5 M-T SMF
July 2-3 M-T SMF

Adv. Photoshop 5.5
$XXX.XX
Prerequisite: Int. Photoshop 5.5

Day 8:30 am - 4:00 pm

July 18-19 W-Th SMF

Beg. Photoshop 6.0
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

July 11-12 W-Th SMF
July 30-31 M-T SMF
Aug 6-7 M-T SMF
Aug 20-21 M-T SMF

Beg PhotoDraw 2000
$XXX.XX

Day 8:30 am - 4:00 pm

July 5-6 Th-F SMF

Word Processing

Beg. Word 97
$XXX.XX
Prerequisite: None

Day' 8:30 am - 4:00 pm

May 8 T SMF
May 23 W SMF
June 7 Th SMF
June 22 F SMF
June 27 W R D D
July 17 T S M F
Aug 1 W SMF
Aug 16 Th S M F

Evening 6:00 pm - 9:00 pm

Aug 29-30 W-Th SMF

Weekend 8:30 am - 4 pm

July 7 S SMF

Int. Word 97
$XXX.XX
Prerequisite: Beg. Word 97

Day 8:30 am - 4:00 pm

May 16 W S M F
July 11 W SMF
Aug 9 Th SMF
Aug 28 T R D D

Weekend 8:30 am - 4 pm

June 23 S SMF

Adv. Word 97
$XXX.XX
Prerequisite: Int. Word 97

Day 8:30 am - 4:00 pm

June 25 M SMF
Aug 27 M SMF

Beg. Word 2000
$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 15 T SMF
May 24 Th SMF
May 30 w SMF
June 12 T SMF
June 20 w SMF
June 29 F SMF
July 5 Th SMF
July 18 W SMF
July 27 F SMF
Aug 3 F SMF
Aug 10 F SMF
Aug 20 M SMF
Aug 29 W SMF

Evening 8:00 pm - 9:00 pm

May 14-15 M-T SMF

Weekend 8:30 am - 4 pm

May 12s SMF

Int. Word 2000
$XXX.XX
Prerequisite: Beg. Word 2000

Desktop Applications

Day **8:30 am - 4:00 pm**

May 10 Th SMF
May 21 M S M F
July 12 Th SMF
July 25 w SMF
Aug 14 T S M F
Aug 23 Th SMF

Evening 6:00 pm - 9:00 pm

June 11-12 M-T SMF

Weekend 8:30 am - 4 pm

June 2 S SMF

Adv. Word 2000

$XXX.XX
Prerequisite: Int. Word 2000

Day **8:30 am - 4:00 pm**

June 27 W SMF
Aug 28 T SMF

Evening 6:00 pm - 9:00 pm

July 9-10 M-T SMF

Beg. WordPerfect 8

$XXX.XX
Prerequisite: None

Day **8:30 am- 4:00 pm**

May 30 W R D D

Int. WordPerfect 8

$XXX.XX
Prerequisite: Beg. WordPerfect 8

Day **8:30 am - 4:00 pm**

June 20 W RDD

Adv. WordPerfect 8

$XXX.XX
Prerequisite: Int. WordPerfect 8

Day **8:30 am - 4:00 pm**

Aug 8 W RDD

Beg. WordPerfect 9

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

June 19 T S M F
July 20 F SMF
Aug 15 W R D D
Aug 17F SMF

Int. WordPerfect 9

$XXX.XX
Prerequisite: Beg. WordPerfect 9

Day **8:30 am - 4:00 pm**

July 23 M SMF

Personal Productivity

Beg. QuickBooks 2001

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

July 2-3 M-T SMF

Beg. Outlook 98

$XXX.XX
Prerequisite: None

Day **8:30 am** - 4:00 pm

June **20 w SMF**
Aug **13 M S M F**

Int. Outlook 98

$XXX.XX
Prerequisite: Beg. Outlook 98

Day **8:30 am - 4:00 pm**

May 8 T SMF
July 19 Th SMF

Beg. Outlook 2000

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 10 Th SMF
May 25 F SMF
June 15F SMF
July 16 M SMF
Aug 7 T SMF
Aug 29 W SMF

Evening 6:00 pm - 9:00 pm

Aug **1-2** W-Th SMF

Weekend 8:30 am - 4 pm

July 28 S SMF

Int. Outlook 2000

$XXX.XX
Prerequisite: Beg Outlook 2000

Day **8:30 am- 4:00 pm**

June 25 M SMF
Aug 2 Th SMF

Evening 6:00 pm - 9:00 pm

May 16-17 W-Th SMF

Beg. Quicken 2001

$XXX.XX

Desktop Applications

Day **8:30** am - 4:00 pm

June 1 F SMF

Weekend **8:30** am - 4 pm

Aug 4 S SMF

Internet

Beg. Flash 5.0

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 9 w SMF
June 1 F SMF

Evening 8:00 pm - 9:00 pm

July 16-17 M-T SMF

Weekend **8:30** am - 4 pm

Aug 25 s SMF

Int. Flash 5.0

$XXX.XX
Prerequisite: Beg. Flash 5.0

Day **8:30** am - 4:00 pm

June 28 Th SMF
Aug 22 w SMF

Beg. FrontPage 98

$XXX.XX
Prerequisite: None.

Day **8:30** am - 4:00 pm

May 9 W SMF

Evening 8:00 pm - 9:00 pm

July 30-31 M-T SMF

Int. FrontPage 98

$XXX.XX
Prerequisite: Beg. FrontPage 98

Day **8:30** am - 4:00 pm

June 1 3 w SMF

Adv. FrontPage 98

$XXX.XX
Prerequisite: Int. FrontPage 98

Day **8:30** am - 4:00 pm

July 3 0 M S M F

Beg. FrontPage 2000

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 1 6 W SMF
June 6 W SMF
July 20 F SMF
Aug 1 W SMF
Aug 23 Th SMF

Weekend **8:30** am - 4 pm

June 16 S SMF

Int. FrontPage 2000

$XXX.XX
Prerequisite: Beg. FrontPage 2000

Day **8:30** am - 4:00 pm

June 1 8 M SMF

Aug 9 Th SMF

Evening 8:00 pm - 9:00 pm

May 9-10 W-Th SMF

Weekend **8:30** am - 4 pm

July 21s SMF

Adv FrontPage 2000

$XXX.XX
Prerequisite: Int. FrontPage 2000

Day **8:30** am - 4:00 pm

May 29 T SMF

Evening 6:00 pm - 9:00 pm

July 2-3 M-T SMF

Bee. HTML 4

$XXX.XX
Prerequisite: None

Day **8:30** am - **4:00** pm

May 11 F SMF
May 22 T SMF
June 6 W RDD
June 11 M S M F
June 29 F SMF
July 11 W SMF
July 26 Th SMF
Aug 31F SMF

Weekend **8:30** am - 4 pm

Aug 11s SMF

Int. HTML 4

$XXX.XX
Prerequisite: Beg HTML 4

Desktop Applications

Day **8:30 am - 4:00 pm**

June 26 T SMF
Aug 9 Th RDD
Aug 15 W SMF

Evening 8:00 pm - 9:00 pm

May 30-31 W-Th SMF

Weekend 8:30 pm - 4:00 pm

June 30s SMF

Adv. HTML 4

$XXX.XX
Prerequisite: Int. HTML 4

Day **8:30 am - 4:00 pm**

May 24 Th SMF

Evening 8:00 pm - 9:00 pm

July 18-19 W-Th SMF

Beg. XML

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

June 21 Th SMF
Aug 10 F SMF

Beg. Fireworks 4

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

May 14 M S M F
July 17T SMF

Beg. Dreamweaver 4

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

May 16 W S M F
May 23 W R D D
May 29 T SMF
June 6 W SMF
June 28 Th SMF
July 10 T S M F
Aug 6 M SMF
Aug 17F SMF

Evening 8:00 pm - 9:00 pm

Aug 20-21 M-T SMF

Weekend 8:30 am - 4 pm

July 28 S SMF

Int. Dreamweaver 4

$XXX.XX
Prerequisite: Beg. Dreamweaver 4

Day **8:30 am - 4:00 pm**

May 21 M S M F
June 20 w SMF
July 27 F SMF
Aug 23 Th SMF

Adv. Dreamweaver 4

$XXX.XX
Prerequisite: Int. Dreamweaver 4

Day **8:30 am - 4:00 pm**

May 25 F SMF
July 13F SMF

Beg. GoLive 5

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

May 18F SMF
July 3 T SMF
Aug 3 F SMF

Evening 8:00 pm - 9:00 pm

June 6-7 W-Th SMF

Int. GoLive 5

$XXX.XX
Prerequisite: Beg. GoLive 5

Day **8:30 am - 4:00 pm**

June 13 w SMF
Aug 3 o T h SMF

Bee Microsoft Internet Explorer 5.0

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

June 5 T SMF

Weekend 8:30 am - 4 pm

Aug 18 S SMF

Beg. Visio 2000

$XXX.XX
Prerequisite: None

Day **8:30 am - 4:00 pm**

May 15 T S M F
July 6 F SMF

Project Planning

Desktop Applications

Beg. Proiect 2000

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 9-10 W-Th SMF
June 7-8 Th-F SMF
July 24-25 T-W SMF
Aug 13-14 M-T SMF

Evening 8:00 pm - 9:00 pm

June 18-21 M-Th SMF

Int. Proiect 2000

$XXX.XX
Prerequisite: Beg. Project 2000

Day **8:30** am - 4:00 pm

June 1 2 T S M F

Weekend **8:30** am'- 4 pm

Aug 18 S SMF

Beg. FileMaker 5.0

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 10-l 1 Th-F SMF
July 18-19 W-Th SMF

Desktop Presentations

Beg. PowerPoint 97

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 11 F SMF
May 1 4 T h SMF
June 14 Th SMF
July 12 Th SMF
Aug 1 W RDD
Aug 3 F SMF

Evening 8:00 pm - 9:00 pm

Aug 6-7 M-T SMF

Int. PowerPoint 97

$XXX.XX
Prerequisite: Beg PowerPoint 97

Day **8:30** am - 4:00 pm

June 7 Th SMF
July 26 Th SMF
Aug 31F SMF

Beg PowerPoint 2000

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 14 M S M F
May 23 W SMF
June 11 M S M F
June 29 F SMF
July 27 F SMF
Aug 8 W SMF
Aug 22 w SMF

Weekend **8:30** am - 4 pm

July 14s SMF

Int. PowerPoint 2000

$XXX.XX
Prerequisite: Beg PowerPoint 2000

Day **8:30** am - 4:00 pm

May 22 T SMF
July 13F SMF
Aug 16 Th SMF

Evening 8:00 pm - 9:00 pm

June 13-14 W-Th SMF

Hardware

Beg. Hardware Systems

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 15T SMF
June 8 F SMF
July 26 Th SMF
Aug 7 T SMF

Int. Hardware Systems

$XXX.XX
Prerequisite: Beg. Hardware Systems

Day **8:30** am - 4:00 pm

June 22 F SMF
Aug 2 1 T SMF

Desktop Publishing

Beg. InDesign 1.5

$XXX.XX
Prerequisite: None

Day **8:30** am - 4:00 pm

May 17-18 Th-F SMF
July 9-10 M-T SMF

Beg. Quark Express 4

$XXX.XX
Prerequisite: None

Desktop Applications

Day 8:30 am - 4:00 pm

May 17 Th SMF
June 25 M SMF
July 25 W SMF
Aug 29 w SMF

Int. Quark Express 4

$XXX.XX
Prerequisite: Beg. Quark Express 4

Day 8:30 am - 4:00 pm

Aug 1 W SMF

Beg. PageMaker 6.5

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 23-24 W-Th SMF
June 14-15 Th-F SMF
July 23-24 M-T SMF
Aug 14-15 T-W SMF

Int. PageMaker 6.5

$XXX.XX
Prerequisite: Beg. PageMaker 6.5

Day 8:30 am - 4:00 pm

June 19 T SMF
Aug 24 F SMF

Weekend 8:30 am - 4 pm

June 23 S SMF

Adv. PageMaker 6.5

$XXX.XX
Prerequisite: Int. PageMaker 6.5

Day 8:30 am - 4:00 pm

July 2 M SMF

Beg. Illustrator 8

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

May 30 W SMF
June 27 W SMF

Beg. Illustrator 9

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

July 16 M SMF
Aug 28 T SMF

Int. Illustrator 9

$XXX.XX
Prerequisite: Beg. Illustrator 9

Day 8:30 am - 4:00 pm

Aug 15 w SMF

Beg. CorelDRAW 9

$XXX.XX

Day 8:30 am - 4:00 pm

May 31 Th SMF
July 31 T SMF

Int. CorelDRAW 9

$XXX.XX
Prerequisite: Beg. CorelDRAW 9

Day 8:30 am - 4:00 pm

June 29 F SMF

Beg. Publisher 2000

$XXX.XX

Day 8:30 am - 4:00 pm

June 27-28 W-Th SMF

Introduction to Digital Photography and Scanning

$XXX.XX

Day 8:30 am - 4:00 pm

June 18 M SMF
Aug 2 Th SMF

Bee. Acrobat 4.0

$XXX.XX

Day 8:30 am - 4:00 pm

July 5 Th SMF

Contact Management

Beg. Act 2000

$XXX.XX
Prerequisite: None

Day 8:30 am - 4:00 pm

June 1 F SMF

Weekend 8:30 am - 4 pm

Aug 4 S SMF

Int. Act 2000

$XXX.XX
Prerequisite: Beg. Act 2000

Day 8:30 am - 4:00 pm
July 12 Th SMF

Certified Technical Training

CIW

Foundations Track/I-Net+
$X,XXX.XX

Day 7:30 am-3:30 pm

May 7-11 M-F SMF
July 16-20 M-F SMF

Evening 4:30 pm-10:30 pm

June 1 l-l 5 M-F SMF
Aug 20-24 M-F SMF

Server Administrator Track
$X,XXX.XX
Recommended Prerequisite: Foundations

Day 7:30 am-3:30 pm

May 21-25 M-F SMF

Evening 4:30 PM-10:30 pm

Aug 27-31 M-F SMF

Internetworking Professional Track
$X,XXX.XX
Recommended Prerequisite: Server Administrator

Day 7:30 am-3:30 pm

July 30-3 M-F SMF

Evenlng 4:30 pm-10:30 pm

May 14-18 M-F SMF

Security Professional Track
$X,XXX.XX
Recommended Prerequisite: Internetworking Professional

Day 7:30 am-3:30 pm

Aug 13-17 M-F SMF

Web Languages
$X,XXX.XX
Recommended Prerequisite: Foundations

Day 7:30 am-3:30 pm

June 4-8 M-F SMF
Aug 20-24 M-F SMF

Evening 4:30 pm-I 0:30 pm

July 23-27 M-F SMF

Application Developer
$X,XXX.XX
Recommended Prerequisite: Web Languages

Day 7:30 am-3:30 pm

Aug 27-31 M-F SMF

Evening 4:30 PM-10:30 pm

June' 25-29 M-F SMF
July 30-3 M-F SMF

Site Designer Track
$X,XXX.XX

Recommended Prerequisite: Foundations

Day 7:30 am-3:30 pm

June 18-22 M-F SMF
Aug 9-13 M-F SMF

Evening 4:30 PM-10:30 pm

May 21-25 M-F SMF
July 9-13 M-F SMF

E-Commerce Designer Track
$X,XXX.XX
Recommended Prerequisite: Site Designer

Day 7:30 am-3:30 pm

July 9-13 M-F SMF

Evening 4:30 pm-10:30 pm

Aug 6-10 M-F SMF

CompTIA

A+ Fundamentals/ Certification Prep
$X,XXX.XX

Day 7:30 am-3:30 pm

June 4-15 M-F, M-F SMF
Aug 6-17 M-F, M-F SMF

Evening 4:30 pm-10:30 pm

May 14-25 M-F, M-F SMF
July 2-13 M-F, M-F SMF

Network + Certification Training
$X,XXX.XX

Certified Technical Training

Day 7:30pm-3:30 pm

May 21-25 M-F SMF

Evening 4:30 pm-10:30 pm

July 16-20 M-F SMF

Cisco®

Introduction to Cisco Routing and Switching
$X,XXX.XX

Day 7:30 am-3:30 pm

June 11-15 M-F SMF
July 23-27 M-F SMF
Aug 27-31 M-F SMF

Evening 4:30 pm-10:30 pm

May 21-25 M-F SMF

Advanced Cisco Routing and Switching
$X,XXX.XX

Day 7:30 am-3:30 pm

July 9-13 M-F SMF

Microsoft

832 System Admin for MS SQL Server 7.0
$X,XXX.XX

Day 7:30 am-39 pm

May 21-25 M-F SMF
July 30-3 M-F SMF
Aug 13-17 M-F SMF

833 Implementing a Database in MS SQL Server 7.0
$X,XXX.XX

Day 7:30 am-3:30 pm

June 4-8 M-F SMF
June 25-29 M-F SMF

836 Secure Web Access Using MS Proxy Server 2.0
$X,XXX.XX

Day 7:30 am-3:30 pm

July 23-24 M-T SMF

Evening 4:30 pm-10:30 pm

May 7-8 M-T SMF

956 Implementing MS Internet Explorer 4.0
$X,XXX.XX

Evening 4:30 pm-10:30 pm

June 25-26 M-T SMF

973 MS Exchange Server 5.5 Services Design & Implementation
$X,XXX.XX

Evening 4:30 pm-10:30 pm

July 23-27 M-F SMF

1013 Mastering MS Visual Basic Development
$X,XXX.XX

Evening 4:30 pm-10:30 pm

May 7-11 M-F SMF
June 18-22 M-F SMF

1016 Mastering Enterprise Developer Using VB 6
$X,XXX.XX

Day 7:30 am-3:30 pm

May 14-18 M-F SMF
June 4-8 M-F SMF

Evening 4:30 pm-10:30 pm

July 9-13 M-F SMF

1026 MS Exchange Server 5.5 Services Design & Implementation
$X,XXX.XX

Evening 4:30 pm-10:30 pm

May 14-17 M-Th SMF

1300 Mastering MS Access 2000 Programming/VBA
$X,XXX.XX

Day 7:30 am-3:30 pm

July 16-18 M-W SMF

Evening 4:30 pm-10:30 pm

May 21-23 M-W SMF

1303 Mastering MS Visual Basic 6 Fundamentals
$X,XXX.XX

Day 7:30 am-3:30 pm

Aug 27-31 M-F SMF

Evening 4:30 pm-10:30 pm

June 1 l-l 5 M-F SMF

1560 Update Support Skills MS Win NT 4 to Win 2000
$X,XXX.XX

Day 7:30 am-3:30 pm

Aug 6-10 M-F SMF

Evening 4:30 PM-10:30 pm

June 4-8 M-F SMF

1561 Plan & Imulement MS Win 2000 Network
$X,XXX.XX

Day 7:30 am-3:30 pm

May 29-31 T-Th SMF

1562 Designing MS Win 2000 Networking Services Infrastructure
$X,XXX.XX

Day 7:30 am-3:30 pm

May 7-10 M-Th SMF

1569 **Update Admin/ Support - MS Exchange Sewer 5.5 to 2000**
$X,XXX.XX

Evening 4:30 pm-10:30 pm

July 30-2 M-Th SMF

1572 Implementing and Managing MS Exchange 2000
$X,XXX.XX

Day 7:30 am-3:30 pm

June 11-15 M-F SMF

1573 Designing MS Exchange 2000 for the Enterprise
$X,XXX.XX

Day 7:30 am-3:30 pm

Aug 6-8 M-W SMF

1585 Gathering and Analyzing Business Reauirements
$X,XXX.XX

Day 7:30 am-3:30 pm

June 18-20 M-W SMF

Evening 4:30 pm-10:30 pm

July 23-25 M-W SMF

1587 Intro to Programming with MS Visual Basic 6
$X,XXX.XX

Day 7:30 am-3:30 pm

June 4-8 M-F SMF

Evening 4:30 pm-10:30 pm

Aug 6-10 M-F SMF

2010 Designing a MS Win 2000 Migration Stratew
$X,XXX.XX

Day 7:30 am-3:30 pm

May 30-31 W-Th SMF

2071 Querying Microsoft SOL Server 2000 with Transact-SOL
$X,XXX.XX

Evening 4:30 PM-10:30 pm

Aug 20-21 M-T SMF

2072 Administering a Microsoft SOL Server 2000 Database
$X,XXX.XX

Day 7:30 am-3:30 pm

July 23-27 M-F SMF

2150 Designing a Secure MS Win 2000 Network
$X,XXX.XX

Certified Technical Training

Day 7:30 am-3:30 pm

June 25-29 M-F SMF

Evening 4:30 pm-10:30 pm

Aug 13-18 M-F SMF

2151 MS Win 2000 Networking and OS Essentials
$X,XXX.XX

Day 7:30 am -3:30 pm

May 15-17 T-Th SMF
June 12-14 T-Th SMF
July 17-19 T-Th SMF
July 3 l-2 T-Th SMF

Evening 4:30 pm -10:30 pm

May 29-31 T-Th SMF
June 25-27 M-W SMF
Aug 13-15 M-W SMF

2152 Supporting MS Win 2000 Professional 'and Server
$X,XXX.XX

Day 7:30 AM-3:30 pm
May 7-11 M-F SMF
May 21-25 M-F SMF
June 18-22 M-F SMF
July 9-13 M-F SMF
July 30-3 M-F SMF
Aug 13-17 M-F SMF

Evening 4:30 PM-10:30 pm
June 4-8 M-F SMF
July 16-20 M-F SMF
Aug 27-31 M-F SMF

2153 Supporting MS Win 2000 Network Infrastructure
$X,XXX.XX

Day 7:30 pm-3:30 pm

May 21-25 M-F SMF
June 18-22 M-F SMF
July 16-20 M-F SMF
Aug 20-24 M-F SMF

Evening 4:30 pm-10:30 pm

May 14-18 M-F SMF
June 11-15 M-F SMF
Aug 6-10 M-F SMF

2154 Implement & Admin MS Win 2000 Directory Services
$X,XXX.XX

Day 7:30 am-3:30 pm

May 14-18 M-F SMF
June 11-15 M-F SMF
July 9-13 M-F SMF
Aug 20-24 M-F SMF

Evening 4:30 pm-10:30 pm

May 21-25 M-F SMF
June 18-22 M-F SMF

2159 Deploying and Managing MS ISA Server 2000
$X,XXX.XX

Day 7:30 am-3:30 pm.

Aug 27-28 M-T SMF

Novell

350 GroupWise 5 Admin
$X,XXX.XX

Evening 4:30 pm-10: 30 pm

Aug 6-8 M-W SMF

529 NetWare 4.11 to NetWare 5 Update
$X,XXX.XX

Evening 4:30 PM-10:30 pm

June 25-29 M-F SMF

555 Integrating NetWare and Windows NT
$X,XXX.XX

Day 7:30 am-3: 30 pm

June 25-28 M-Th SMF

560 NetWare 5 Administration
$X,XXX.XX

Day 7:30 am-3:30 pm

May 7-11 M-F SMF
Aug 6-10 M-F SMF

Evening 4:30 pm-10:30 pm

June 18-22 M-F SMF

565 **Networking Technologies**
$X,XXX.XX

Day 7:30 am-3:30 pm

June 4-6 M-W SMF